



TLOMA Presentation (March 12 & June 11, 2014)

Key Elements of the Litigation Support Business Model

Join us to discuss key risk and cost considerations and challenges at play in the evolving landscape of litigation support and eDiscovery. Together, we will look at People, Processes and Technology related strategies that support the advancement of law firm services while delivering value to the corporate client.

Presenters

Andrea Williams, Vice President, Client Services, Commonwealth Legal Inc.

Since joining Commonwealth Legal in 2005, Andrea has worked closely with the company's most prominent clients as a relationship-driven professional leveraging her in-depth experience in sales, service delivery, project management and the design/delivery of litigation technology solutions. Through her diverse background and experience, she is adept in leading the client project team in the architecture and fulfillment of complex, large-scale and time-critical eDiscovery projects. She is adept at balancing the multiple stakeholder needs for technology, strategy and budget, and takes great pride in her ability to design strategies and workflows to engage all resources on a case in a meaningful way.

In her current role, Andrea is responsible for overseeing web-hosting, project management and managed services contract fulfillment by leading a highly skilled and knowledgeable professional services team in order to advance the company's operational goals to drive efficiency, quality, maximized capacity/ROI and customer service.

Marlon Hylton, Project Management Lawyer, McCarthy Tétrault

Marlon Hylton provides Legal Project Management counsel on matters across practice groups nationally.

Mr. Hylton is a graduate of Osgoode Hall Law School. Since his call to the Bar in 2010, he has served as an eDiscovery lawyer at Wortzman Nickle PC, and Litigation Support Case Manager at McCarthy Tétrault. He has experience with large eDiscovery projects and has coordinated document review teams of lawyers in commercial litigation, class action, and competition matters.

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Prior to attending law school, Mr. Hylton obtained a Bachelor of Administrative Studies at York University and a Diploma in Teaching from the University of the West Indies and the Joint Board of Teacher Education. He has also received numerous citations for leadership and public service, including the Dean's Gold Key Award from Osgoode Hall Law School.

Mr. Hylton is a member of the Ontario eDiscovery Implementation Committee and adjunct faculty at Osgoode Hall Law School, where he teaches in the Osgoode Certificate in eDiscovery, Records Management, Information Governance and Privacy as well as Lawyer As Negotiator. He serves on the Board of Food For The Poor Canada, and is founder and chairman of LEAP Jamaica, a non-profit organization focused on education and literacy for youth in the Caribbean.

Jennifer Johnson, Vice President, Commonwealth Legal Inc.

As the Vice President of Commonwealth Legal, Jennifer is a powerful contributor to company strategy, client services and business results. Jennifer is responsible for the leadership of significant corporate initiatives which include developing new service models and offerings that meet client needs in a unique, effective and innovative way. She is dedicated to developing sustainable competitive advantage and to forwarding the marketplace in ways that enhance service value to clients while strengthening Commonwealth Legal's brand and reputation in the marketplace. Her responsibilities include working closely with the management team members to ensure the company executes on client commitments, delivering superior levels of quality, efficiency and customer service. Jennifer upholds Commonwealth Legal's strong corporate culture and exemplifies the company's values, work ethic, and commitment to performance excellence.

Jennifer has almost 13 years of industry experience and hands-on technology expertise. She has an M.A. in Organizational Learning and is passionate and creative in producing innovative solutions for legal professionals while supporting them in the development of their own organization and their profession. Her background in Professional Services brings deep insight into the business needs of law firms and corporations as they strive to enhance their own service capabilities in an evolving marketplace.

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