



The TLOMA Annual Conference and Trade Show is one of Canada’s leading events for law firm management professionals - bringing together operations, HR, finance, marketing and IT leaders from firms across the country.

It is designed to bring together experienced professionals to share insight, challenge thinking and explore how firms are adapting in a changing legal landscape.

This year’s theme, **Beyond the Billable**, reflects a simple idea: the success of a firm isn’t driven by billable hours alone, but by the systems, decisions and people behind them.

Through a combination of expert-led sessions, peer discussion, and practical workshops, the conference offers a broader view of the trends, approaches and ideas shaping today’s legal landscape.

KEY BENEFITS OF ATTENDING:

- Gain insight into how leading firms are adapting operations, technology, and client service models.
- Strengthen decision-making across finance, workflow management, and resource planning.
- Identify practical opportunities to improve efficiency, reduce friction and support profitability.
- Build perspective through peer conversations with professionals facing similar challenges.
- Bring back ideas that support team performance, retention and effectiveness.
- Evaluate vendors and solutions in one place, supporting more informed decisions.

OPENING KEYNOTE:

DANIEL LEWIS



B.E.Y.O.N.D.:

The Human Systems That Power Law Firms Forward

In today's legal landscape, success depends on more than productivity and billable hours. The firms that thrive are those that invest in the people, culture, and systems that support long-term performance.

In this inspiring keynote, Daniel Lewis explores how law firms can move beyond process-driven leadership to build stronger, more connected, and future-ready organizations.

Designed for leaders across HR, Finance, Operations, Marketing, and Technology, this session will provide practical, human-centered strategies to strengthen trust, culture, and collaboration — setting the tone for this year's Beyond the Billable Conference theme.

KEY TAKEAWAYS:

- Build stronger trust and collaboration across teams.
- Create systems that better support people and culture.
- Strengthen accountability and shared purpose firm-wide.

23 SEPT
2026

WEDNESDAY
09:00 AM

PLENARY SESSIONS:



Liane Davey

INVISIBLE OVERLOAD: HOW THOUGHTLOAD IS UNDERMINING PERFORMANCE AND WHAT LEADERS CAN DO ABOUT IT.

Practical leadership strategies to reduce overwhelm, support team performance, and better understand the drivers of burnout and disengagement in high-pressure legal environments.

- Learn practical strategies to improve focus, reduce overwhelm, and support stronger team performance.
- Gain insight into the hidden drivers of burnout, disengagement, and emotional fatigue in the workplace.
- Walk away with actionable tools to lead with greater clarity, resilience, and energy in fast-paced environments.



Moderated by:

Anthony Belmonte

WHAT KEEPS LAW FIRM LEADERS AWAKE AT NIGHT - AND WHAT COMES NEXT?

Candid discussion on the biggest concerns, priorities, and opportunities shaping the future of law firm leadership and operations.

- Gain candid insight into the real-world concerns and strategic priorities facing today's law firm leaders.
- Hear diverse perspectives from firms of different sizes and structures on navigating change, uncertainty, and growth.
- Walk away with fresh ideas, practical takeaways, and a broader understanding of what's next for the legal industry.



Moderated by:

Brandon Chatwell

LEADING THROUGH THE AI REVOLUTION

A practical look at AI in law firms, including implementation challenges, risks, opportunities, and how leaders can make informed decisions in a rapidly evolving space.

- Gain practical insight into the opportunities, risks, and realities of AI adoption in law firms.
- Learn how to navigate common challenges around selecting, implementing, and managing AI tools and technologies.
- Walk away with greater confidence and clarity to support informed decision-making in a fast-changing environment.

WORKSHOPS:

Featured Workshops Presented by Elite Sponsors

We're proud to spotlight select sessions presented by our Elite Sponsors showcasing industry expertise and practical insights on some of the biggest challenges and opportunities facing firms today.



Adrian Scutti

Presented By:



LAWSTREAM
Powered by Streamline IT

THE ADOPTION ADVANTAGE: HOW FIRMS CAN MAKE NEW TOOLS ACTUALLY STICK

For firm leaders and managers looking to introduce new tools, technology, and processes in a way that encourages adoption, reduces resistance, and creates lasting change.

- Learn practical strategies to build momentum for change and encourage stronger team buy-in during periods of transition.
- Discover how to leverage early adopters and small pilot groups to make implementation more effective and less disruptive.
- Walk away with a repeatable roadmap for introducing new ideas, improving adoption, and creating sustainable firm-wide progress.



Roger Thorpe

Presented By:

thorpebenefits

THE HUMAN SIDE OF BENEFITS: RETHINKING HOW LAW FIRMS SUPPORT HEALTH, PERFORMANCE, AND WELLBEING

For HR, Operations, and firm leaders looking to strengthen employee well-being, improve workplace culture, and take a more strategic approach to benefits and wellness.

- Explore why benefit plans often fall short and the hidden factors driving burnout, absence, and rising costs.
- Gain insight into how employee behaviour, workplace culture, and access to care influence organizational outcomes.
- Learn how leading law firms are using benefits and wellness strategies to better support their people and improve long-term performance.

WORKSHOPS:

This year, we're offering three dedicated workshop banks focused on the real-world challenges and opportunities facing today's law firms. Delivering practical strategies across leadership, operations, finance, marketing, workplace culture, and technology.

WHAT EVERY LAW FIRM MANAGER NEEDS TO KNOW: AN EXPERT'S GUIDE

For law firm managers looking to strengthen their knowledge of the operational, people, and compliance responsibilities behind successful firms.

- Gain practical insight into the day-to-day realities and challenges of modern law firm management.
- Learn key lessons, best practices, and common pitfalls from experienced legal management professionals.
- Walk away with a practical checklist to help keep your firm organized, compliant, and running smoothly.

MARKETING THAT MATTERS: PRACTICAL GROWTH STRATEGIES FOR EVERY ROLE IN YOUR FIRM

For legal professionals and firm leaders looking to better support business development, visibility, and firm growth through practical marketing strategies.

- Learn practical marketing techniques that can help strengthen client engagement and firm visibility.
- Discover simple tools and strategies to create more effective, data-driven content and communications.
- Walk away with actionable ideas to support business growth, leadership development, and greater strategic impact within your firm.

HOW TO ACHIEVE BEST-IN-CLASS FINANCIAL PERFORMANCE



Gary Allen

For firm leaders and finance professionals looking to improve profitability, strengthen operations, and drive sustainable firm performance.

- Learn how operational, financial, and people-related challenges impact firm profitability and performance.
- Identify key financial indicators and warning signs that distinguish high-performing firms from the rest.
- Walk away with practical strategies to improve profitability, retain talent, and build a more sustainable path for growth.

DELEGATION THAT DELIVERS



Deborah Glatter

For leaders and managers looking to strengthen team performance, accountability, and workplace efficiency through more effective delegation.

- Learn practical techniques to delegate with greater clarity, confidence, and accountability.
- Identify common delegation challenges and how to use delegation to motivate and develop team members.
- Walk away with real-world tools and strategies to improve efficiency, strengthen teams, and support better service delivery.

BEYOND THE SESSIONS:

Beyond the educational programming, the 2026 Conference offers interactive experiences designed to spark conversations, strengthen connections, and provide practical ideas attendees can bring back to their firms immediately.

From peer-driven discussions at the Expertise Exchange to discovering innovative products and services at the Trade Show, these experiences create valuable opportunities to collaborate, problem-solve and explore new approaches shaping the future of legal management.

EXPERTISE EXCHANGE

For legal management professionals looking to share ideas, learn from peers and engage in meaningful conversations around the real challenges and opportunities facing law firms.

- Participate in meaningful, small-group discussions on current issues impacting law office management.
- Gain practical advice, fresh perspectives, and real-world insight from experienced industry professionals.
- Build valuable connections through collaborative conversations designed to support learning, networking, and professional growth.

TRADE SHOW

For legal management professionals looking to discover innovative solutions, connect with industry experts, and explore products and services supporting modern law firm operations.

- Explore 50+ exhibitors showcasing the latest tools, technology, and services for legal operations.
- Connect directly with industry experts across HR, Finance, Technology, Marketing, Operations, and more.
- Discover new ideas, build valuable connections, and enjoy interactive prize opportunities throughout the Trade Show.

Elite Sponsors:



thorpebenefits

Mike Downie



Telling Canada's Story

For more than 30 years, acclaimed filmmaker Mike Downie has explored the stories, people, and moments that shape Canada's identity.

In this reflective and inspiring closing keynote, Downie connects the power of storytelling to this year's Beyond the Billable theme — exploring how meaningful impact is built through connection, purpose, and shared experience.

Drawing on personal stories and behind-the-scenes insights from projects including No Dress Rehearsal, he challenges attendees to think beyond outputs and consider the influence, culture, and legacy they create within their organizations and communities.

KEY TAKEAWAYS:

- Discover the power of storytelling to inspire connection and purpose.
- Learn how authentic stories shape culture, leadership, and influence.
- Reflect on the impact and legacy you create beyond daily work.

24 SEPT
2026

THURSDAY
03:45 PM

➤ TUESDAY, SEPTEMBER 22

4:00pm - 6:00pm | Hamilton Convention Centre (HCC)

Conference Registration

6:00pm - 6:30pm | Art Gallery of Hamilton

First-time Attendee Reception

6:30pm - 10:00pm | Art Gallery of Hamilton

Welcome Reception & Dinner

➤ WEDNESDAY, SEPTEMBER 23

7:30pm - 8:45pm | HCC - Level 3

Conference Registration

8:45am - 9:00am | HCC - Chedoke C

Opening Remarks

9:00am - 10:00am | HCC - Chedoke C

B.E.Y.O.N.D: The Human Systems That Power Law Firms Forward

Speaker: Daniel Lewis

10:15am - 11:00am | HCC - Webster A

The Adoption Advantage: How Firms Can Make New Tools Actually Stick

Speaker: Adrian Scutti

10:15am - 11:00am | HCC - Webster C

What Every Law Firm Manager Needs to Know: An Expert's Guide

Speaker: Elisabeth Folk

11:10am - 12:15pm | HCC - Chedoke C

Expertise Exchange

12:15pm - 5:00pm | HCC - Chedoke A/B

Trade Show

6:30pm - 10:00pm | Webster A/B/C

Delegate & Business Partner Dinner

➤ THURSDAY, SEPTEMBER 24

7:30pm - 8:45pm | HCC - Level 3

Conference Registration

8:45am - 9:00am | HCC - Chedoke C

Opening Remarks

9:00am - 10:00am | HCC - Chedoke C

Invisible Overload: How Thoughtload is Undermining Performance and What Leaders Can Do About It

Speaker: Liane Davey

10:15am - 11:00am | HCC - Webster A

Marketing That Matters: Practical Growth Strategies for Every Role in Your Firm

Speaker: Darian Kovacs

10:15am - 11:00am | HCC - Webster C

How to Achieve Best-in-Class Financial Performance

Speaker: Gary Allen

11:15am - 12:15pm | HCC - Chedoke C

Leading Through the AI Revolution

1:30pm - 2:30pm | HCC - Chedoke C

What Keeps Law Firm Leaders Awake at Night - and What Comes Next?

Moderator: Anthony Belmonte

2:45pm - 3:30pm | HCC - Webster A

Delegation That Delivers

Speaker: Deborah Glatter

2:45pm - 3:30pm | HCC - Webster C

The Human Side of Benefits

Speaker: Roger Thorpe

3:45pm - 4:45pm | HCC - Chedoke C

Telling Canada's Story

Speaker: Mike Downie

4:45pm - 5:00pm | HCC - Chedoke C

Closing Remarks

6:30pm - 10:00pm | Hamilton

Delegate Dinner

REGISTRATION & BUDGET

With more ways to attend than ever before, the 2026 Conference offers flexible registration options designed to fit your schedule, goals, and budget. Whether you're joining for the full Conference experience, attending for a single day of education and networking, or bringing colleagues and firm partners to explore the Trade Show, there are more opportunities than ever to take part in the conversations, connections, and ideas shaping the future of legal management.

Note: Attendance at the TLOMA 2026 Conference is limited to individuals employed at a law firm or within the legal division of a professional services or business organization.

TICKET TYPE	TLOMA MEMBER	NON-MEMBER
Full Conference (Special Rate) <i>Until May 31, 2026</i>	\$1125 + HST	\$1325 + HST
Full Conference (Regular)	\$1225 + HST	\$1425 + HST
Single Day (September 23 or 24)	\$625 + HST	\$725 + HST
Trade Show Ticket	N/A	\$250 + HST

DESCRIPTION	COST
CONFERENCE REGISTRATION FEE <ul style="list-style-type: none"> Includes all meals, educational sessions, and materials Access to Trade Show & Networking / Social events 	\$ _____
ACCOMMODATION <ul style="list-style-type: none"> _____ Nights @ \$_____ Taxes & fees Internet included 	\$ _____
TRANSPORTATION	\$ _____
MISCELLANEOUS REIMBURSABLE EXPENSES	\$ _____
TOTAL COST:	\$ _____