

# **TLOMA CONFERENCE & TRADE SHOW**

**SEPTEMBER 16-19, 2025 WHITE OAKS CONFERENCE RESORT & SPA** 

The TLOMA Annual Conference is a premier event for legal management professionals, offering an exclusive opportunity to gain fresh perspectives, refine strategies, and stay ahead in a rapidly evolving industry.

This year's theme, "Lead the Change," focuses on equipping law firm leaders with the insights, tools, and connections needed to drive meaningful transformation— whether through technology adoption, process optimization, cultural shifts, or strategic growth.

With a dynamic lineup of sessions, expert speakers, peer discussions and workshops, this conference will provide actionable takeaways to help you navigate change and continue to drive your firm forward with confidence.

#### **KEY BENEFITS OF ATTENDING:**

- Explore forward-thinking strategies to manage change and innovation effectively.
- Stay ahead of emerging trends in AI, legal technology, and operational efficiency.
- Strengthen leadership, project management, and financial planning expertise.
- Engage with top industry experts and expand your professional network.
- Gain best practices to improve profitability, streamline processes, and elevate workplace culture.

We look forward to seeing you there!

## **OPENING KEYNOTE:**

# Connie Podesta





# LIFE WOULD BE EASY IF IT WEREN'T FOR OTHER PEOPLE!



Research shows that the #1 key to success in any industry or organization is the ability to get along with other people, personally and professionally.

That means with a deeper understanding of human behavior you could lead better. Communicate better. Sell better. Parent better. Live better. Negotiate better. The list goes on and on.

Connie Podesta, an Expert in the Psychology of Human Behavior, will take you right inside the minds and personalities of the people you connect with every day both at work and home so you can act, rather than react to whatever situations or people throw your way.

#### **KEY TAKEAWAYS:**

- Strengthen collaboration across teams, departments, clients and leadership.
- Gain insights into the psychology behind decisionmaking behaviour.
- tearn effective techniques for managing challenging personalities with confidence.

#### **PLENARY SESSIONS:**



Debbie Foster

# AI-POWERED LEADERSHIP: RETHINKING PROJECT MANAGEMENT FOR LAW FIRM SUCCESS

For law firm leaders seeking to harness AI to drive efficiency, innovation, and strategic decision-making.

- ★ Learn how AI can streamline workflows and automate routine tasks to free up time for high-value work.
- ★ Gain fresh insights on leveraging Al as a thought partner for creativity and innovation in legal leadership.
- ★ Discover actionable strategies to integrate AI into project management and accelerate progress on initiatives.



# Rick Denley

# LEADERSHIP TRANSFORMED: HOW TO LEAD, ENGAGE & INSPIRE TODAY'S WORKFORCE FOR GREATER GROWTH

For law firm leaders looking to embrace change with confidence, lead through uncertainty, and elevate their ability to influence and connect with others.

- Strengthen collaboration across teams, departments, clients and leadership.
- ★ Gain insights into the psychology behind decision-making behaviour.
- ★ Walk away with real-world tools to align purpose with passion —and inspire your team to thrive in a dynamic legal environment.



Kelly Margani

#### THE STRATEGIC PLANNING GAP: FROM PLANNING TO IMPLEMENTATION

For law firm leaders looking to transform strategic plans from theory into action and drive measurable results.

- ★ Avoid Common Pitfalls Identify why strategic plans fail and how to ensure yours leads to real progress.
- Create an Actionable Roadmap Gain step-by step guidance on operationalizing your firm's strategy.
- ★ Strengthen your Firm's Strategy Explore ways to enhance and adapt your strategic planning process.

## **WORKSHOPS:**



Debbie Foster

# MEASURING WHAT MATTERS: THE WHAT, HOW AND WHY AROUND KPIS

For law firm leaders looking to leverage key performance indicators (KPIs) to drive smarter decisions and long-term success.

- ★ Understand the Power of Metrics Learn how the right KPIs can guide decision-making and firm growth.
- ★ Identify What to Measure Focus on the numbers that truly impact your firm's success.
- ★ Turn Insights into Action Discover how to communicate the value of metrics and create data-driven growth strategies.



Maura Grossman

#### AI AND THE LAW: NAVIGATING COMPLIANCE AND RESPONSIBILITY

For law firm leaders to address reasonable Al governance practices and policies.

- ★ Implement Practical AI Governance Learn reasonable and effective governance practices tailored for legal professionals.
- ★ Develop a Risk-Aware Al Policy Create an Al policy that balances innovation with compliance and ethical safeguards.
- ★ Train Your Team for AI Success Build a training program to empower legal staff while managing evolving AI risks.



Katherine Mather

#### **COMPENSATION 101**

For law firm leaders looking to leverage compensation surveys to create effective salary bands.

- ★ Understand Compensation Data Learn how to analyze and interpret key survey insights.
- ★ Build Effective Salary Ranges Establish competitive and fair salary bands.
- ★ Implement Equitable Pay Structures Create consistent compensation frameworks.

# **ELITE SHOWCASES:**

This year, we're proud to feature two showcase sessions delivered by our Elite Sponsors.

These sessions will explore key strategies and services related to Al implementation and innovation.

Delivered by specialists in their respective fields, these sessions will undoubtedly provide your firm with valuable, actionable insights to stay ahead of the curve and "Lead the Change".



# SUPERCHARGE YOUR LAW FIRM: PRACTICAL AI WITH MICROSOFT COPILOT

For law firms looking to enhance productivity, streamline operations, and future-proof their practice with AI tools.



- ★ Learn how Microsoft Copilot integrates with tools your firm already uses - Word, Outlook and Teams, to automate routine tasks and boost productivity.
- ★ Gain insight into security, compliance and privacy considerations critical to implementing AI in a legal environment.
- ★ Discover practical steps for successfully adopting Copilot, from licensing and training to stakeholder alignment.



**Candace Pietras** 

Presented By:



## IMPACT OF AI ON CYBERINSURANCE

For law firm leaders looking to understand and mitigate the evolving risks of AI through informed insurance strategies.

- ★ Learn about emerging Al-related threats deepfakes, wire transfer fraud and DDoS attacks, and how they're impacting law firms today.
- ★ Addressing Coverage Gain clarity on whether your existing insurance policies are equipped to handle Al-related risks.
- ★ Tailored Coverage Discover the latest in AI-specific insurance solutions tailored for law firms, including examples of current policies and insights into the application process.

## **CLOSING KEYNOTE:**

# Shawn Kanungo





# REIMAGINE THE FUTURE WITH AI



Learn how to stay competitive in a rapidly evolving industry.

We're entering an extraordinary era where generative AI and agents will automate unprecedented parts of legal operations making operations faster, smarter, and more efficient than ever before. At the same time, the baseline expectations of our clients keep rising.

The organizations that will thrive aren't those with the most advanced technology, but those who master the delicate balance between automation and extraordinary client experiences. This is about trust.

Shawn Kanungo provides a bold, unique and contrarian view of the near term-future. He outlines how legal professionals can embrace these new disruptive trends, but at the same time, create an extraordinary client experience. He argues that, in an Al-world, the future of law office management is trust.

#### **KEY TAKEAWAYS:**

- Discover how AI and automation are transforming legal operations — and what you need to do to stay ahead.
- Learn why trust, not just technology, will define the future of client relationships and law firm management.
- Get a bold, fresh perspective on innovation.
- Walk away with an optimistic roadmap to create extraordinary client experiences in an Al-driven world.



## **TICKET COSTS:**

TICKET TYPE	TLOMA MEMBER	NON-MEMBER
Full Conference (Early Bird) Until May 31, 2025	\$975 + HST	\$1255 + HST
Full Conference (Regular)	\$1175 + HST	\$1475 + HST
Single Day (September 17 or 18)	\$430 + HST	\$500 + HST

## **BUDGET TEMPLATE:**

DESCRIPTION	COST
CONFERENCE REGISTRATION FEE  Includes all meals, educational sessions, and materials  Access to Trade Show & Networking / Social events	\$
ACCOMMODATION  • Nights @ \$  • Taxes & fees  • Internet included	\$
TRANSPORTATION	\$
MISCELLANEOUS REIMBURSABLE EXPENSES	\$
TOTAL COST:	\$