

## **Cancellation Policy for Delegates**

Please allow up to four weeks for approved refunds to be processed. For Guest Cancellations, please contact TLOMA.

### **CONFERENCE DELEGATE REFUND REGISTRATIONS:**

**On or before Wednesday, August 16, 2023:**

Full refund, less \$250 administrative fee

**Between Thursday, August 17, 2023 and Friday, September 8, 2023:**

50% refund

**After Friday, September 8, 2023:**

No refund will be issued.

### **GUEST REFUND REGISTRATIONS:**

**On or before Friday, September 8, 2023:**

Full refund

**After Friday, September 8, 2023:**

50% refund will be issued.

**NOTE: Any requests for cancellations and refunds of room reservations must be made directly with the hotel.**